Public Safety Canada | Sécurité publique Canada

ARCHIVED - Archiving Content

ARCHIVÉE - Contenu archivé

Archived Content

Information identified as archived is provided for reference, research or recordkeeping purposes. It is not subject to the Government of Canada Web Standards and has not been altered or updated since it was archived. Please contact us to request a format other than those available.

Contenu archivé

L'information dont il est indiqué qu'elle est archivée est fournie à des fins de référence, de recherche ou de tenue de documents. Elle n'est pas assujettie aux normes Web du gouvernement du Canada et elle n'a pas été modifiée ou mise à jour depuis son archivage. Pour obtenir cette information dans un autre format, veuillez communiquer avec nous.

This document is archival in nature and is intended for those who wish to consult archival documents made available from the collection of Public Safety Canada.

Some of these documents are available in only one official language. Translation, to be provided by Public Safety Canada, is available upon request.

Le présent document a une valeur archivistique et fait partie des documents d'archives rendus disponibles par Sécurité publique Canada à ceux qui souhaitent consulter ces documents issus de sa collection.

Certains de ces documents ne sont disponibles que dans une langue officielle. Sécurité publique Canada fournira une traduction sur demande.

Canada

CACP
Information and Communications Technology (ICT) Committee

2012-2013 Year-End Report

Co-Chairs
Bill Moore
Stephen Beckett

EXECUTIVE SUMMARY

The ICT Committee has flourished during the 2012-2013 reporting year. The number of issues for the Committee to track has increased as technology has continued to impact society and provide new and different ways to communicate. However, the ICT Committee cannot work on all issues simultaneously and therefore took steps to focus our work into a revised strategic objective structure. The ultimate goal was ***Getting valuable information into the hands of the Chiefs***. This approach has been extremely successful, as will be demonstrated later in this report.

The committee started the year with Deputy Chief Bill Moore (Halifax) and CIO Michael Doucet (RCMP) as Co-Chairs. In the fall of 2012 Michael Doucet left the RCMP and therefore a new Co-Chair was required. Deputy Chief Stephen Beckett (Waterloo) was appointed to take over the Co-Chair position.

We have maintained a strong connection with the vendor community since many issues we pursue are developed in the private sector. During this year the vendor members have also been useful in providing a future view of how technology will affect police services. We have also made use of other vendors to provide education to our committee members, which has been beneficial.

There have been three face-to-face meetings over the past year:

- August 2012, at the annual CACP convention in Sydney, Nova Scotia,
- December 2012 in Toronto, in conjunction with the CITIG Conference
- February 2013 in Toronto, in conjunction with the Police Operational Planning Workshop.

(We try to schedule meetings in conjunction with other events to reduce travel costs for the members.)

COMMITTEE MANDATE

The Committee Mandate was revised on February 21, 2012 in keeping with the name change from the Informatics Committee to the Information and Communications Technology Committee:

The Information and Communications Technology (ICT) Committee identifies issues of concern and recommends courses of action regarding Information Management (IM) and Information / Communications Technology (ICT) for the endorsement of the Canadian Association of Chiefs of Police (CACP) and coordinates action with other CACP committees and stakeholders. The committee endeavours:

To promote and recommend Information Management (IM) and interoperability best practices and standards among public safety partners in Canada, as well as internationally, to enhance the safety of both the public and public safety responders; and,

To encourage the CACP's involvement in promoting information and communications technology opportunities and solutions that serve police and public safety requirements and to advance best practices among members within the law enforcement community, public safety partners, and, where necessary, through the criminal justice system; and

To monitor emerging technologies and trends for their impacts on policing best practices and to determine how they can be applied to improve the quality and effectiveness of policing and public safety.

STRATEGIC PRIORITIES AND OBJECTIVES

This year we simplified our Strategic Objectives and created a smaller list that was more focused. This has proven to be an excellent approach because we made significant progress on all 7 of our objectives.

- IM issues and challenges
- Analytics
- Mobility
- Shared Environments
- Next Generation 911 (NG911)
- Emerging Issues
- Social Media

At the December 2012 ICT Meeting in Toronto, a full review of Committee Strategic Objectives was undertaken. The Committee felt that it was attempting to go in too many directions and therefore progress was fragmented. The Committee then focused on the fact that ICT is a CACP Committee and, as such, should be there to benefit the Chiefs; the Committee should provide what the chiefs need. The objectives were then distilled down to the list above and teams with assigned Team Leads started working.

At our February 2013 meeting the Scope Reports for each objective were completed as planned. Excellent reports were submitted from all teams (with the exception of one where there had been a change of team lead). The results were impressive. The overall objective was to have a Frequently Asked Question (FAQ) document ready for the Chiefs on each of our seven Objectives by the August Conference and at the August ICT meeting we will do our final review prior to making the documents available to the weekly CACP eBrief process and the police chief's magazine. These FAQ documents will be crafted to provide the Chiefs with the information they need to know, without weighing them down with a lot of information that is unnecessary at the chief level. The fact that these documents could be completed so quickly speaks to the excellent spirit on the ICT Committee.

This new approach has taken the work done by the ICT Committee to a new level, and the results speak for the effectiveness of the approach.

The Committee also voted in favour of organizing an ICT Workshop in 2014. The last workshop was in 2012 so we are right on schedule for this major event. There was one disappointment this year, however. In July Microsoft confirmed that they would not be able to sponsor the Microsoft Technology Innovation Award this time. Due to the lateness of the notice the decision was made to cancel the award for this two-year cycle. We will reassess the award in the coming year.

SUMMARY OF ACTIVITIES AND ACCOMPLISHMENTS – 2012 - 2013

1) **Redesigning ICT Strategic Planning Objectives:**
   By redesigning our Strategic Objective program we were able to focus the efforts of the committee in seven areas that would directly benefit the chiefs. The ultimate goal was ***Getting valuable information into the hands of the Chiefs***. A final review of the seven FAQ documents will be done at the August 2013 meeting, and then the information will be made available to the Chiefs.

2) **2014 ICT Workshop:**
A decision was made at the February 2013 meeting to run an ICT Workshop in 2014. Planning is well underway for this major event.

3) **The 700 MHZ Restructuring Project Progressed:**
We continue to work and support CITIG in the task of getting 20 MHz of broadband data spectrum for public safety in Canada. We are optimistic that the second allocation of 10 MHz will be assigned during 2013 for a total of 20 MHz.

4) **Working with the IACP – Cyber Security Survey:**
We have established a more open working relationship with the IACP. We now have representation on the IACP Information and Communication Technology (ICT) Committee and the IACP Computer Crime and Digital Evidence (CCDE) Committee. A major survey of American and Canadian police executives was done in April of 2013. This survey studied police executive attitudes toward Cyber Security (Computer and Network Security). This is a tangible and practical benefit of closer ties with the IACP. The survey results will be discussed at the August 2013 CACP conference and a white paper will be available to all CACP and IACP members in the fall of 2013.

5) **The NIEM Standard for Information Exchange in Canada:**
Due to circumstances, the NIEM Data Standard project did not progress at the same rate as our other projects during the last year. However steps are underway to reorganize the project and work through to its completion. We expect progress in the 2013-2014 year.

6) **CACP Website:**
During the year much progress has been made on the CACP website upgrade. Many meetings were held to determine needs and an outside company was contracted to document the functionality of the current site and the needs that had been identified. This resulted in a Request for Proposal process to select a vendor, which has now been completed. A presentation at the August conference will demonstrate that the project is now underway.

7) **The National Alerting Project:**
At the 2013 CACP Presidents Meeting, it was determined that a method of alerting police agencies across the country should be researched and piloted. The ICT Committee has worked with CITIG in research and planning. A pilot project will be proposed to the CACP Board at the August Meeting. The proposal suggests, among other things, the continued involvement of the ICT Committee in the pilot project.

Conclusion

The Committee had a very busy and extremely successful year. The usual meetings combined with major milestones in the strategic objectives made for an outstanding year. The continued high attendance at each ICT Meeting (25 at every ICT Meeting) is evidence of the level of interest in the work being done here.

Respectfully submitted,

Bill Moore
Co-Chair
Deputy Chief
Halifax Regional Police

Stephen Beckett
Co-Chair
Deputy Chief
Waterloo Regional Police Service