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2008 Annual Report from QALEC

Prepared August 24, 2008

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Members

| | | |
|----------------------------------|--------------------------------|----------|
| A/Superintendent Luc Delorme | RCMP | Co Chair |
| Inspector Daniel Cauchy | Surete de Quebec | Co Chair |
| Inspector Terry Cheslock | Ottawa Police Service | Co Chair |
| Superintendent Karen Noakes | York Regional Police Service | |
| Inspector Carolyn Bishop | York Regional Police Service | |
| Deputy Chief Leanne Fitch | Fredericton Police Service | |
| Inspector Eva Reti | Durham Regional Police Service | |
| Superintendent Ken MacKay | Edmonton Police Service | |
| Dr. Wendy Cukier, Associate Dean | Ryerson University | |
| Superintendent Susan Dunn | Ontario Provincial Police | |
| Inspector Patrick Lalonde | Montreal | |

Introduction

QALEC is a relatively new committee having been established in October of 2008. Over the past year our members have been engaged in a number of activities to further sharing knowledge and quality assurance practices in the police community.

QALEC members meet regularly, engaging in monthly teleconferences and have committed to at least three face to face meetings a year.

Over the past year we have focused on a number of deliverables including:

1. Developing our mandate

To promote an integrated approach to quality assurance in Canadian law enforcement to continuously improve the quality of service provided to the public and to increase public and officer safety by encouraging the adoption of consistent and professional standards of policing.

2. Developing Terms of Reference

To be added to CACP Website in the near future.
Attached

3. Completion of a Canada wide survey of police services to identify Quality Assurance Experience and practices. The final draft of the research will be available for publication by Mid October this year.
4. New Membership with a focus on Western Canada and Eastern Canadian participation
5. Identifying our strategic direction

In February 2008 the committee undertook an exercise to develop long term and short-term goals

Long Term Goals

- Developing a quality assurance mindset in all policing agencies
- Increasing the number of police agencies reporting the used of quality assurance from 20 to 40 percent
- Finding a common language or shared framework for quality assurance
- Improving the integration of quality assurance in policing and ensure links to governance and power
- Sharing examples of leading practices
- Promoting professional development

Short Term Goals - Specific Objectives for 2008

- Expand membership of the committee - representation from across country; build linkages with other organizations
- Update survey results and publish the report (baseline) authored by Dr. Cukier
- Produce a leading practices CASE Study report of quality assurance in policing agencies across Canada – led by Dr.Cukier. This report is slated for publication by August 2009
- Develop a common conceptual framework to help translate different language and approaches
- Identify external leading practices through case studies and find models of specific functions (eg. COSO for laboratories)
- Develop shared resources through a web-based application (eg. CACP Portal)

Conclusion

One of the outcomes of the meetings at the 2008 Conference was the establishment of a working group to provide recommendations to the Committee for Education and Training opportunities over the next two to three years.

The leadership role that the CACP has taken with our initiatives will undoubtedly have an impact on police quality assurance practices in years to come.