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# OPP Level Two/Critical Incidents- Recording, and Retention of Recordings

## **Provincial Communications Centers (PCCs)**

The OPP has policy that all radio and phone communication coming into and going out of the new Provincial Communications Centres are recorded and stored digitally on DVDs.

Policy requires that all recordings be retained for a minimum of two years. The retention period is under review and will likely be increased to five years in the near future. If there is any indication/possibility that a particular recording may be required at any time in the future, it is retained indefinitely or for as long as necessary.

### **Level Two/Critical Incidents**

At level two incidents involving the integrated response, all radio communications are recorded.

All frequencies with the exception of the TRU frequency are monitored, recorded and the recordings retained by the PCC as per above.

The PCC do not have the capability of receiving the TRU frequency, so it is monitored and recorded in the tactical operations center.

All recordings of TRU radio communications are stored digitally and retained indefinitely.

All crisis negotiations with the subject(s) of the incident are recorded. The recordings are stored digitally and retained indefinitely.

OPP policy does not require the recording of phone lines in the command post. This is mainly because, given the normal working environment and short duration of incidents, adherence to any such policy would be difficult if not impossible. When recording does take place, the recordings are stored digitally and retained indefinitely.